



COMUNICATO STAMPA

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iQera Group acquisisce un'ulteriore partecipazione in Serfin97 iQera Group acquires an additional stake in Serfin97

iQera Group, realtà franco-italiana leader nell'acquisizione e gestione dei crediti con oltre 35 anni di esperienza, circa 2.180 collaboratori in 16 sedi ed un fatturato di 271 milioni di euro (dicembre 2019 LTM), e l'imprenditore **Stefano Massa** annunciano di aver concluso un accordo per la cessione a iQera del 20% del capitale di **Serfin97 s.r.l.**, servicer di NPL/UTP con base a Roma specializzato nella gestione del recupero crediti nella fase stragiudiziale.

iQera Group, French-Italian leader in the acquisition and management of credits with over 35 years of experience, approximately 2,180 employees in 16 locations and a turnover of €271 million (December 2019 LTM), and entrepreneur **Stefano Massa** announce that they have reached an agreement for the sale to iQera of 20% of the capital of **Serfin97 s.r.l.**, a Rome-based NPL/UTP servicer specialized in the management of debt recovery in the extrajudicial phase.

A seguito di questa operazione iQera Group - che dal Dicembre 2018 deteneva la maggioranza del capitale sociale - diviene azionista al 98.24% di Serfin97 s.r.l. Stefano Massa lascia ogni responsabilità operativa per assumere il ruolo di *Senior Advisor* di iQera Italia, consentendo così al Gruppo iQera di poter continuare ad avvalersi della sua trentennale esperienza professionale e manageriale.

As a result of this deal, iQera Group - which held a majority stake in the company since December 2018 - becomes a 98.24% shareholder of Serfin97 s.r.l. Stefano Massa leaves all operational responsibilities to take on the role of *Senior Advisor* of iQera Italia, thus allowing iQera Group to continue to benefit from his thirty years of professional and managerial experience.

Jean-François Bensahel, Presidente della holding iQera Group e di iQera Italia, ha dichiarato: "E' proprio con Serfin97 che abbiamo iniziato la nostra avventura nel mercato italiano della gestione del credito. Una mossa che si è rivelata corretta per presidiare un settore che richiede elevati standard di competenza e professionalità per poter assistere adeguatamente la clientela. Ringraziamo Stefano Massa per l'impegno profuso in questi anni e il valore aggiunto che ha saputo dare non solo a Serfin97 ma al più ampio progetto iQera Italia e siamo felici di poter continuare a contare sul suo apporto nei prossimi anni.".

Jean-François Bensahel, Chairman of the holding company iQera Group and of iQera Italia, said: "It was with Serfin97 that we began our adventure in the Italian credit management market. A move that proved to be the right one to preside over a sector that requires high standards of competence and professionalism to be able to adequately assist clients. We would like to thank Stefano Massa for his commitment over the years and the added value he has given not only to Serfin97 but to the

wider iQera Italia project, and we are happy to be able to continue to count on his contribution in the years to come".

Stefano Massa ha aggiunto: "Fondare e guidare per anni Serfin97 è stata una delle esperienze più avvincenti della mia vita professionale. La scelta di lasciare la gestione operativa è legata a due fattori. Il primo è personale: il desiderio, dopo 30 anni di intenso lavoro, di dedicare tempo ed energie a passioni e interessi nuovi. Il secondo è professionale. Come imprenditore, ho trovato in iQera un compagno di viaggio stimolante, di visione e competente. Affidargli l'azienda da me fondata è stato un gesto quasi naturale. Il settore della gestione del credito è sempre più competitivo; le dimensioni e un modello organizzativo in grado di creare forti sinergie sono elementi indispensabili per competere in esso. Grazie alle sue peculiarità, iQera saprà valorizzare al massimo tutte le competenze esistenti in azienda".

Stefano Massa added: "Founding and leading Serfin97 for years has been one of the most compelling experiences of my professional life. The decision to leave operational management is linked to two factors. The first is personal: the desire, after 30 years of intense work, to devote time and energy to new passions and interests. The second is professional. As an entrepreneur, I found in iQera a stimulating, visionary and competent travel companion. Entrusting them with the company I founded was an almost natural gesture. The credit management sector is increasingly competitive; size and an organizational model capable of creating strong synergies are indispensable elements for competing in it. Thanks to its peculiarities, iQera will be able to make the most of all the existing skills whithin the company".

iQera Group

Leader francese nella gestione e acquisizione di crediti, iQera supporta grandi aziende e istituzioni finanziarie in ogni fase del ciclo finanziario dei clienti combinando intelligenza umana e artificiale. Il gruppo pone l'esperienza del cliente al centro della sua strategia per creare la differenza e affrontare le sfide della trasformazione delle funzioni di Finanza, Credito e Relazioni con i Clienti. Globalmente, iQera aspira ad attivare nuove leve di crescita, empowerment e relazioni che siano sia agili che durature per tutti i suoi stakeholder. Il gruppo, presente in 16 siti in tutto il mondo, ha 2.180 dipendenti e ha generato un fatturato di 271 milioni di euro (dicembre 2019 LTM).

iQera
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